Korean Management Restaurant

Business Use-Case Realization Specification

Version 1.0

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Business Use-Case Realization Specification

# Introduction

The Business Use-Case Specification document will give you an overview of the website uses. This will be background for further uses of the website.

The document will show the structure of the workflow, and how the behavior is distributed onto participating business workers and business entities.

## Purpose

While make the website, we prepare some specification for the uses of the website. However, in order to use the website appropriately, we need to use the website in reality.  Its main purpose is to summarize the diagrams connected to the business use case and to explain how they are related. This will provide you the basic guidelines for uses.

## Scope

The use-case is for our consumers, who will be the one use our website. So that, the language we use must be understandable to the majority.

## Overview

The content below will guide you through the case of uses in this website

# Workflow Realization

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Name of Process:** | Customer’s buying Process | | | |
| **Process Owner:** | Minh Hien, Thuy Duong and Duc Huy | | | |
| **Created By:** | Minh Hien, Thuy Duong and Duc Huy | | **Last Updated By:** | Minh Hien, Thuy Duong and Duc Huy |
| **Date Created:** | 24/9/2017 | | **Last Revision Date:** | 29/9/2017 |
|  | |  | | |
| **Process Purpose:** | | The purpose of the Personnel Staffing Process is to show the process of customers’ activities : buying, ordering, paying, receiving… in the restaurant | | |
| **Process Scope:** | | The scope of this process is only to show the buying of the customers at the restaurant | | |
| **Process Input:** | | Customers choose the products and implement activity of buying products | | |
| **Process Flow:** | | 1. Customers make food choices on the menu in page. They can easily search and filter by product’s name and product’s type. 2. After 30 minutes if there is no response from the restaurant, the customer will make a complaint 3. When orders are made, requests will be sent to the restaurant. The restaurant will make requests, update the system and send food to the customers 4. Customers will receive foods from the shipper and check order 5. 5. The shipper will receive payment from the customer. | | |
| **Process Output:** | | Customers receive foods and implement successful transaction | | |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Name of Process:** | Restaurant’s ordering handling Process | | | |
| **Process Owner:** | Minh Hien, Thuy Duong and Duc Huy | | | |
| **Created By:** | Minh Hien, Thuy Duong and Duc Huy | | **Last Updated By:** | Minh Hien, Thuy Duong and Duc Huy |
| **Date Created:** | 24/9/2017 | | **Last Revision Date:** | 30/9/2017 |
|  | |  | | |
| **Process Purpose:** | | The purpose of Restaurant’s ordering handling Process is to show process of handling orders. Then finding the way of handling if the restaurant implements slowly. | | |
| **Process Scope:** | | The scope of process is only to show the process what the restaurant solves the customers' orders | | |
| **Process Input:** | | The restaurant receive requests ordering from the customer | | |
| **Process Flow:** | | 1. Receiving orders from customers. Then implementing the next two request in parallel 2. Make products according to customer order 3. The shipper will deliver the goods according to the contact information of the customer. 4. Receive money of product bill | | |
| **Process Output:** | | Handle and deliver orders successfully | | |